

£1.7m
savings over
two years



£14.5m
given out in
community
grants



**New
leisure
centre** in
Whitehill &
Bordon



2035
net-zero target
set



**New
website**



**870
people**
supported
with the cost
of living



£1m
improvements
to Alton
Station
forecourt



£250,000
Community
Climate Action
Fund launched



Relocated
to more
greener HQ



**650 young
people**
helped by
mental health
support
worker



£46m
business
grants during
Covid



73,100
trees planted



CORPORATE STRATEGY 2020-2024 WHAT WE DELIVERED



Context

Our [corporate strategy 2020-2024](#) set out our priorities for the last four years, these were:

- A fit for purpose council
- A safer, healthier and more active East Hampshire
- A thriving local economy with infrastructure to support our ambitions
- An environmentally aware and cleaner East Hampshire

This document highlights some of our achievements during the life of the strategy.

This is in addition to all our day-to-day services like collecting bins, processing licenses, reviewing planning applications and providing environmental health services to keep you safe.

With dwindling central government funding we found innovative ways to keep council tax low and fund services.

A lot's been happening while we were delivering our Corporate Strategy, including:

Covid pandemic



EHDC was a vital lifeline to the community as it suffered the restrictions and then started its recovery, giving out £46m to local businesses.

War in Ukraine



Residents have helped more than 490 Ukrainians get back on their feet and feel part of our community.

Cost of living crisis



We've funded an outreach worker at Citizens Advice specifically to help people who are struggling with the cost of living.

Elections



All out elections in 2023 resulted in a coalition partnership for the first time between the Conservatives and the Whitehill & Bordon Community Party.

Thriving Places Index

This identifies local conditions for wellbeing and measures whether those conditions are being delivered fairly and sustainably.

Improved comparative scores across all three areas between 2019 and 2022 (latest available figures).

Equality:  2.04 to **4.18**

Local Conditions:  5.93 to **6.61**

Sustainability:  4.15 to **5.30** 

Not bad for 7p!

Everything delivered in this strategy costs our residents just 7p out of every pound they spend on council tax (this is based on the council tax we charged in 2023-2024 for a Band D property).

A fit for purpose council



For us to deliver the very best services for our community we need to be in the best possible shape which means transforming our services from a customer point of view.

£1.7million

savings over two years.



New website developed

to make it even easier to access our services.



Armed Forces Silver Award

(2023) from Ministry of Defence for our commitment to support former and current armed forces personnel.



Disability Confident employer

– silver award.



New council branding

designed in-house at no cost.



Transition to standalone council

(2022) Ended our 12-year partnership with Havant Borough Council so we could pursue what mattered most to our residents.

Council so we could pursue what mattered most to our residents.

Monterey House

Move from Penns Place after 50 years



75% office carbon reduction expected

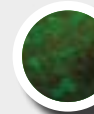


301 solar panels installed



159 chairs and stools and 113 desks reused from Penns Place to reduce waste and costs

Better working environment for our staff



Green wall

Bike shed with a green roof to encourage active commuting



£3million saving expected over 10 years



Six EV charging points

More user-friendly service

for our customers so that they have a 'single front door' to access our services and ability to serve themselves 24 hours a day, seven days a week, 365 days a year.



Safer, healthier and more active



12 mopeds
provided to help people get to work.



18 speed camera sets
given to communities to help keep roads safe.

336 children
given free swimming lessons.



870 people
helped by Citizens Advice Cost of Living Outreach Worker we've funded.

Safer, healthier and more active



300 people with 1,913 separate issues supported by debt caseworker at Citizens Advice.



£8,000 given to food banks.



Supporting East Hampshire hosts with **490 Ukrainian guests (237 families)** since March 2022.

Two dementia festivals.



Eight homes for refugees from Ukraine and Afghanistan

using a Government grant, which will be available to East Hampshire residents in future years.

939 interventions to help homeless people.



£13,000 for Petersfield, Liss and Alton Men's Sheds.



650 face-to-face appointments

by a children and young people's mental health worker.
87% said their behaviour had changed.
94% said they were able to recognise emotions more easily.



10 pods for homeless people in a former community hall.

A thriving local economy



£46million
Covid grants
to 6,392 businesses



15 residents

supported into full-time employment with 13 employers through **Get East Hants Working apprenticeship scheme**.

Healthy New Town

status for Whitehill & Bordon.



New leisure centre
in Whitehill & Bordon opens following the new Alton Sports Centre and Taro Centre refurbishment.

Business East Hants relaunched

with seven events to bring local businesses together.



New town centre
in Whitehill & Bordon granted planning permission.

Hogmoor Inclosure

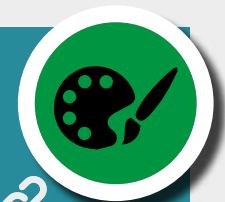
community building (Beehive) and Café Hogmoor open.



£1million
Alton Station forecourt improvement programme.

Phoenix Theatre & Arts Centre

secured Arts Council National Portfolio status with our help.



3 national awards
(2022) for Green Loop and wayfinding project in Whitehill & Bordon - Planning Award, RTPI Best Project and Best in Region.



3,800 businesses
signed up to receive our advice and support emails.

Environmentally aware and cleaner



2035 target set

for reaching net zero carbon for our services.



£97,000

0% interest COSY loans given to residents to make energy saving upgrades to their homes.



£25,000 grants

awarded to Eggar's School, Alton, and TPS, Petersfield, to help fund solar panels.



£250,000 Community Climate Action Fund

launched in 2023 to provide grants over two years.



Six solar projects

supported by CCAF at: Alton Community Centre; Froxfield Village Hall; Petersfield Bowling and Snooker Club; Treloar's; The Kingsley Centre; Petersfield Rugby Club. CCAF grants also used for a bike shelter at Bentworth Primary School, loft insulation and support to ACAN for their Eco Fair.

£1million Grow Up! programme

funding secured for initiatives which have included: green skills courses at the Sustainability Centre; a new community garden at Horndean Technology College, hedge planting at Clanfield allotments; new planters at Alton Station forecourt; community orchards in Greatham, Grayshott and Lindford.



73,100

trees planted to date.

£8.3million (to 2023)

Community Infrastructure Levy funding for 27 infrastructure projects. This is the contribution from developers to support important improvements.



COP 26 event

in Alton (Oct 2021) with an online address from Lord Deben (the Chairman of the UK's Committee on Climate Change).



Environmentally aware and cleaner



A blue whale

worth of waste (87 tonnes) collected during the Big Spring Clean in May 2023.



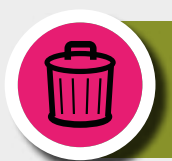
247 litter bags issued

for 13 community litter picks as part of the Big Spring Clean.



More than £350,000

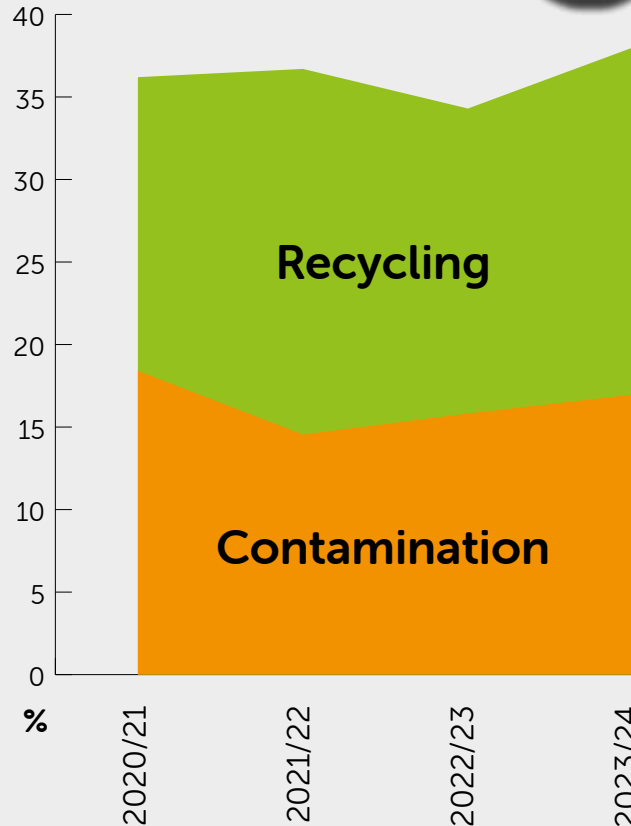
funding secured for solar panels to make the swimming pool at Alton Sports Centre more energy efficient.



76,000 bin collections

from homes every week!

Recycling and contamination rates 2020-24



Rural Business Network

launched with three events to help local businesses to become more environmentally sustainable.



Our greenest local plan

being developed, which will provide a vision for creating sustainable development in the district (outside the South Downs National Park).

Will run to 2040 and ensure that homes are provided in line with infrastructure.



19,735 visitors

to our Local Plan consultation website from January to March 2024.