

RESIDENTS' SURVEY 2024

WHAT YOU TOLD US



3,010 RESPONSES
(More than 3x 2018 total)

77%
VERY OR FAIRLY
SATISFIED WITH
THEIR LOCAL AREA
AS A PLACE TO LIVE



2%
Above LGA
benchmark

88%
ARE HAPPY USING
OUR WEBSITE TO APPLY FOR,
PAY OR REPORT SOMETHING



79% VERY OR
FAIRLY
SATISFIED WITH
THE WAY WE RUN
WASTE COLLECTION



1%
Above LGA
benchmark

76,000
bin collections every week

69%
THINK OUR
APPROACH TO ACHIEVE NET
ZERO BY 2035 IS EFFECTIVE



31% WOULD BE
PREPARED TO
PAY MORE COUNCIL TAX TO
SUPPORT THE GREEN AGENDA

**FUNDING
COUNCIL
SERVICES**



Funding council services is increasingly difficult, with less support from central government.

53% SAID WE SHOULD
FUND SERVICES
BY INCREASING FEES AND
CHARGES

41% WOULD PAY MORE
TO SUPPORT THE
WORK WE DO

**THINGS WE'RE
WORKING ON**

91%
OF RESPONDENTS
FELT VERY OR
FAIRLY SAFE WHEN
OUTSIDE DURING
THE DAY



2%
Below LGA
benchmark

63% FELT
VERY
OR FAIRLY SAFE
WHEN OUTSIDE
AFTER DARK



10%
Below LGA
benchmark

BIGGEST ISSUE RAISED

Rubbish and litter

WHAT WE'RE DOING ABOUT IT

Launched the district team which will investigate fly-tips, manage anti-social behaviour, enforce litter laws and help handle dangerous and inconsiderate parking